

**Service Advisor, for
those who really like to
be in control.**

**View what is actually
happening in your
service department.**

Service Advisor

Essentially, adding another staff member to your workshop.

What is Service Advisor?

Truthfully, a solution that drives a successful and profitable service department. What's better is the clarity it provides is like a microscope over everything which is happening in a live environment.

Why would I need it?

Mainly due to its simplicity to provide a top level status overview and control all vehicles currently at the dealership. This not only relates to staff time management but more importantly, to commit to the schedule you've advised the customer of whilst booking the appointment. What we have created is a portal where your service advisor can live, accessing all the necessary and crucial information to run a department built for performance. Check the status of a job, communicate to staff members or even send a text message to the customer, Service Advisor is the one screen to do it all.



Remember the vehicle collecting dust, over in the corner? Using Service Advisor the vehicle can be placed on hold, allowing transparency to staff to see the status and chase parts, completing the job in a timely manner.

Considering eraPower is device agnostic, a mobile device will be your Service Advisors best friend as they 'check in' to see the status of jobs from anywhere in the dealership, right down to the tea room.

Tell me more.

Reporting tools, clear visual displays, hyper-links to vital information, technician breakdown, greater control of a service department and tying up any loose ends is what Service Advisor does best. Why wait to take your department to the next level.



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