

Exceed customer expectations with the availability to manage service appointments online.

Less hassle, more appointments.

Integrated Online Service Booking

Keep your service department open 24/7.

What is Integrated Online Service Booking?

Integrated Online Service Booking is a fully integrated webpage that sits on your own dealership website - Allowing customers to manage their appointments online. Your customers have the option to create an account, allowing them to book, change or cancel a service; view their vehicle service history and previous invoice details in real time.

Operation codes and pricing are fed directly from eraPower, meaning there is no need to double key entries. Bookings are made in real time based on selected booking availability. Dealers are able to setup recommended services for their customers when the booking is created.

What are the benefits?

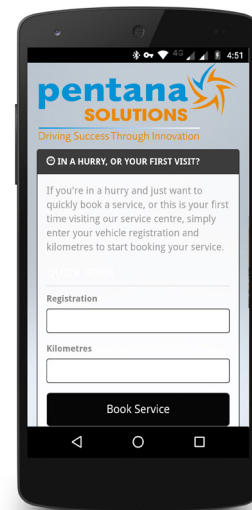
There are quite a few, so here's a few below:

- Customers can manage their appointments 24/7 using any devices
- Fully integrated with flexible configuration options
- Real-time service department availability
- Full appointment integration
- Booking confirmations by email (including electronic calendar invite) and/or SMS

The key to Online Service Booking is its full integration into the eraPower DMS. eraPower gets updated automatically with an accurate service schedule so only available times display to the customer.

Tell me more!

Both dealerships and dealerships' customers benefit from Online Service Booking. The entire service booking process is streamlined, keeping things simpler and more efficient for all parties involved. Customers gain flexibility and convenience while dealerships gain better control, decreased labour, increased revenue and increased customer satisfaction.



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