

**Control your workshop  
bay allocation using a  
neat little diary.**

**Bay Diary, a diary for  
your service bays.**

# Bay Diary.

## An empty workshop bay is an opportunity calling.

### What is Bay Diary?

A solution that provides the ability to schedule workshop appointments through a simplified calendar, broken down into bay allocation. From the easy to read drop-down menu, you can quickly determine the availability of your next service appointment.

### It's quite a phenomenal solution.

Time is precious, and the relationship between time and money is why Bay Diary was developed. Every moment a car is not in one of your bays is a lost opportunity for a sale. Using Bay Diary, you not only have a detailed view of the day ahead, you can keep your customers happy by telling them the exact time you plan to work on their vehicle. Bay allocation based on specific jobs can now be handled with ease. On the customer front, they will be much happier as you can advise each of them to arrive at a scheduled time to avoid the peak morning and afternoon drop off and collection.

Using Bay Diary you will have the ability to spend more time with your customer to up-sell additional parts and labour.

Adding an appointment to a bay in the diary is very easy, even on a mobile device from anywhere in your dealership. Tapping the bay will create a booking where you enter the customer details, along with the service details (minor, major, or special) with any comments and the time allocation and it's in the diary.

### How do I benefit?

Not only through your income due to an increase in productivity of your service department, you'll also notice happier customers due to scheduled work start and finish times.



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