

### Overview

As part of our commitment to improve the core application and introduce further innovation to the ERAnet application, we are proud to announce the availability of General Update 7 (GU7) for ERAnet V9.0.

This General Update combines all the enhancements and fixes that have been developed for individual sites since GU6.1 and releases them as a package to all ERAnet customers

We have also addressed a number of bug fixes to enhance the stability of the core application.

### Summary of Key Features

#### Parts:

Key Feature	Short Description
Handle for eBay	<p>The Handle product, which is used for the review and automated, processing of sales of parts generated through eBay, is now available for general release. This product transfers the sales order to the ERAnet parts application to auto generate the picking and invoice documentation, integrating to Customer Order Management when required, as well as our other warehouse picking modes for area picking, RF scanner picking, carousel interfacing etc.</p> <p>Further web order sources will be added in the future subject to dealer utilisation.</p> <p>[Optional Product]</p>
New Parts Ordering Interfaces	<p>Parts stock orders can now be transferred electronically to the following manufacturers, providing a more accurate and efficient method of processing and saving the need for manual keying:</p> <ul style="list-style-type: none"><li>- Volvo Cars (Australia)</li></ul> <p>[Optional Product]</p>
New Parts Receipting Interfaces	<p>Electronic parts shipment information can now be imported &amp; processed from the following manufacturers, providing a more accurate and efficient method of processing and saving the need for manual keying:</p> <ul style="list-style-type: none"><li>- Fuso (Australia)</li></ul> <p>[Optional Product]</p>

Key Feature	Short Description
New Parts Locator Interfaces	<p>Parts inventory stock holding can now be transferred electronically to the following manufacturers, allowing visibility of parts stock to the dealer network:</p> <ul style="list-style-type: none"> <li>- BMW Group (Australia)</li> <li>- Kia (Australia)</li> </ul>
GM Parts Order Cuts	The GM Order Cuts interface has been re-introduced for the GM SAP system, with reporting now available for this information when it is provided via GM Exchange.
EPC Transfer Interfaces	<p>Electronic Parts Catalogue shopping list transfer interfaces are now available for the following manufacturers:</p> <ul style="list-style-type: none"> <li>- Porsche (PET)</li> <li>- Audi (ETKA)</li> <li>- Volkswagen (ETKA)</li> <li>- Skoda (ETKA)</li> </ul> <p>[Optional Product]</p>
PACCAR Parts Fleet Services Integration	Kenworth and DAF dealers now have the ability to integrate with the PACCAR Parts Fleet Services (PPFS) program, which is a national account billing and payment service incorporating parts price control and is made available to their National Fleet customers. The integration caters for enforced parts price validation, as well as invoice authorisation and settlement for both parts and service invoices.
Parts Order Note	New functionality has been added to parts maintenance and parts ordering to allow the storing & display of notes that may be important to staff placing orders for a part.
Parts Product Update Via PC Upload	<p>New functionality has been added to allow audited bulk parts maintenance to be performed via a PC upload process from formatted CSV files. Numerous fields are available for maintenance including pricing, sources, notes, special prices, descriptions, and many more fields.</p> <p>[Optional Product]</p>
Buy Back Notes	Notes can now be stored against buy backs that are created either manually or via the import process, to assist with the ongoing review and maintenance of active buy backs.

Key Feature	Short Description
RF Picking Split by Zone within Area & Conveyor System Induction Integration	Parts departments with more complex RF scanner picking requirements, and/or those with conveyor systems installed, now have additional functionality available to assist with integration to the conveyor system and the subsequent picking dissection required.
Parts SKU	A new cross reference field has been created to be utilised as another method to find or search for a part. The new field is SKU (Stock Keeping Unit), which is indexed for quick search and retrieval.
Area Summary Print on Parts Invoice	Parts departments running area picking, now have the option to print the area summary on the parts invoice in the Pick Details field to assist with order consolidation requirements.
Auto Close Invoice Printer Management for Clera/partsales orders	Parts departments running with auto invoice close functionality in conjunction with receiving orders electronically via either Clera or partsales can now direct the invoice printing using order type control.
RF Scanner Statistics Report Groupings	Parts departments with a large number of picking areas now have the option to group areas for the statistics reporting available for the unpacking, put away, and picking functions.
Print QR Barcodes on Labels	Barcode label printing has been enhanced to allow for the printing of QR format 2 dimensional barcodes to cater for enhanced content printing options.

## Service:

Key Feature	Short Description
Online Service Bookings 2.0	<p>A number of enhancements have been made to Online Service Bookings (OSB) to improve customer experience and provide dealers with additional configuration options;</p> <ul style="list-style-type: none"> <li>- Keywords can now be used to exclude specific operation codes from being published.</li> <li>- The ability to control which service operation base codes to display on the Recommendations page, Categories page or both has been introduced.</li> <li>- When logged in as a customer, Service History details for a vehicle will now display all other non-labour and non –part items.</li> <li>- Introduced the ability customise the customer confirmation email and service history template headers and footers.</li> <li>- A default MMC can be specified for use when a vehicles does not have one assigned.</li> <li>- By option VINlink integration is now available.</li> <li>- An OSB identification flag has been added to the RO record which can be reported on through Report Writer. This allows the user to report on all RO's that were a result of an OSB booking.</li> </ul> <p>[Optional Product]</p>
ERAnet Diary Detail	<p>A new column called Customer Name has been added to Diary Detail. This will also allow the Advisor to easily contact the customer by using the hyperlink function.</p>
ERAnet Service Scheduler	<p>A number of enhancements have been made to Service Scheduler to improve user experience and efficiency;</p> <ul style="list-style-type: none"> <li>- Ability to filter the display of invoiced RO's</li> <li>- Introduction of time validation to Tech 2 &amp; 3 allocations</li> <li>- Ability to schedule and monitor work for multiple departments at the same time</li> <li>- Addition of Advisor Messaging</li> <li>- Display of Booking appointment time</li> <li>- Ability to exclude the efficiency factoring when suggesting schedule finish times</li> <li>- Ability to set the number of techs per page to display in the Workload graph</li> </ul> <p>[Optional Product]</p>
Service History Interfaces	<p>Service History interfaces have been developed for the below manufacturers to providing automated extracts to the OEM;</p> <ul style="list-style-type: none"> <li>- Alfa Romeo</li> <li>- Fiat</li> </ul> <p>[Optional Product]</p>

Key Feature	Short Description
Sublet Purchase Order number length	Users are now able to enter and view Sublet PO numbers up to 10 characters in length.
ERAnet Technician Notes	To allow dealers to improve practices and reduce paper usage, a new feature in ERAnet allows Technicians to enter cause, correction and general notes directly into the RO through a dedicated Technician Notes menu. These are then displayed in RO Close Out for the Advisor to view and action.
Operation Code Filtering	<p>Build date filtering of SSM operation codes based on the vehicle production date now occurs in both the Recommendations and opcode search screens. This greatly reduces the number of operations a user can select from by only showing the relevant operations.</p> <p>For manufacturers who supply a CPS file, a new 3685 q143 option has been introduced to allow Opcode filtering of MSP/CPS codes in both the Recommendations and opcode search screens. The result of this ensures only the relevant operation codes are displayed to the user.</p> <p>These changes apply to both ERA and ERAnet.</p>
ERAnet Workshop Control	<p>To allow better management of RO's, User Status Codes in the ERAnet Status Codes setup screen now has the ability to control which tab a RO is to be shown in within Workshop Control.</p> <p>[Optional Product]</p>
Auto RO Printer Selection	A new option has been added to 4186 to allow users to select a printer at time of printing an Auto RO.
ERAnet new appointment screen	<p>A new Contact Details section has been added to the ERAnet new appointment screen. This will display and/or allow entry of Driver details when required. When the vehicle is owned by the dealership the fields will not be accessible. If not using UDF for drivers mobile (as per 6943) then when Driver details entered will be saved as an entity contact. Please refer to the release manual for further information.</p> <p>To prevent Appointment Diary corruption, if the dealer does not allow multi bookings per time slot then the appointment date / time fields will be disabled and the user must use the diary button to modify an appointment date/time.</p>

Key Feature	Short Description
3762 Follow Up Days	A new spec question in 3762 Specs has been added to control whether the operation code follow up days are updated by the 3763 load process.
ERAnet Loan Car Agreement printing in Driveway Service	When using the ERAnet Driveway Service solution, loan car agreements will now print to screen along with the RO, allowing the customers to sign the agreement electronically. This removes the need for the Advisor to print a hard copy of the agreement.  [Optional Product]
SMS Credit Card Surcharge	If a credit card payment has been applied to a service invoice prior to sending the Completed Service SMS, any relevant surcharge amounts will be included. This new feature allows the service department to advise their customer of the complete invoice total including any surcharges.

## Vehicles:

Key Feature	Short Description
ERAnet Vehicle Advisor Advanced Deal Log	A brand new Deal Log is now available to ERAnet Vehicle Advisor users. Advanced Deal Log (ADL) provides a real-time dashboard, which will replace the need for Excel logs. This module is totally customisable and will provide benefits, such as: transparency between departments, auditability, productivity gains. Product can be used by Sales, Pre-Delivery, Admin, Stock Control, Finance & Aftermarket and is included in your monthly Vehicle Advisor maintenance. Please contact your Business Relationship Manager to learn more about this product.
ERAnet Vehicle Advisor – Advanced Deal Log	The following new enhancements have been added to Advanced Deal Log: <ul style="list-style-type: none"> <li>• The ability to copy or delete a format</li> <li>• F&amp;I total, Grand Totals columns</li> </ul>
ERAnet Vehicle Advisor	A new Model/Year field has been added to the vehicle model list to allow users the ability to differentiate between vehicle models, where the model is identical. This field will only appear if the 4168 question is set to yes.
0626 New Vehicle Maint screen	A new Model/Year field has been added to allow the ability to differentiate between vehicle models, where the model description is identical. This new field has been added to both the front screen and the lookup list and will only appear if the 4168 question is set to yes.
4168 question (number 93)	A 4168 new question (question number 93) has been added to cater for the new Model/Year functionality.

Key Feature	Short Description
6210 User Security – question 32	<p>A new Vehicle Options (question 32), which contains three new security functions:</p> <ul style="list-style-type: none"> <li>• Allowed to access costs in 4034 Vehicle Inquiry</li> <li>• Is this user a Stock Controller</li> <li>• Allow Trade Appraisal Approval</li> </ul>
Ford Vista Vehicle Interfaces	<p>The following Ford Vista Interfaces have been included in this release:</p> <ul style="list-style-type: none"> <li>• Vehicle Invoicing</li> <li>• Vehicle Status Orders</li> <li>• Dealer Fleet Claims</li> <li>• Holdback Payments</li> <li>• Vehicle Model &amp; Options Pricing</li> </ul>
Ford Vista Description	<p>A new specification question has been added to the 4127 Option 1 Pricebook specifications. When question 15 “Build description from vehicle specification elements” is set to “No” the new Ford Description can be used.</p>

## Accounting

Key Feature	Short Description
0409 – Vendor Report	<p>Changes was made to enhance the existing 0409 reports to show the purchase order information and actual approved by information if the invoice was processed by WilComm Payables.</p>
6161 – Pentana Solutions Specifications – question 68	<p>A new specification question has been added to 6161 – Pentana Solutions Specifications in order to enable splitting spool files when printing cover pages through 0409 – Vendor Report.</p>

## General

Key Feature	Short Description
6913 – Reportwriter	<p>Three new dictionary items have been added to PAY.PACKETS files to accurately display Compulsory superannuation, Voluntary superannuation and Total superannuation amounts.</p>

Pentana Solutions will commence rolling out GU7 from 13/11/2014. You will receive a notification and further details with regard to the updates and planned rollout date for your site over the coming weeks.

If you have any queries regarding the ERAnet v9.0 – GU7, please contact your Business Relationship Manager.