



Q Ford

3344 Pacific Highway Springwood Q 4127

Telephone (07) 3208 7000

Email info@qford.com.au

Postal Address PO Box 242 Springwood BC Q 4127

Facsimile (07) 3808 3174

Web Address www.qford.com.au

Dear Luke,

On behalf of Q Ford I would like to extend our thanks to you and your team for the Smart Form printers that you have installed for us. Although we experienced problems initially it was reassuring to see the professional manner in which the problems were resolved, and to understand that there is such an enormous pool of expertise at Reynolds & LSF solutions.

Since the installation of the new printers we have been delighted with the results. We expected the cost savings to be significant and we weren't disappointed. The old dot-matrix printers consumed considerable time and resources to clear paper jams, ensure correct alignment and to correct all manner of ongoing problems. We now enjoy almost complete trouble free printing.

From a System Administrators point of view I can no emphasise enough the benefits of the Kyocera printers. No more terminal server problems, everything runs on TCP which means I can remotely correct problems or interchange printers if need be. Another unexpected benefit is that the Kyocera printers are also more resilient to lightning strike than were the OKI dot matrix printers.

The Smart Forms system has saved us considerable money, resources & down-time. I thank you for introducing this system to us & would thoroughly recommend it to any dealership.

Thank you

Andrew Feeney
Systems Administrator

Q Ford
Q Daihatsu
Q Financial Services
Q Parts

Q Service
Q Smash Repairs
Q Used Cars
Q Wholesale