

E-Commerce Department
Reynolds & Reynolds
547 Blackburn Road
Mount Waverley VIC 3149

To the E-Commerce department,

We have been using the Toyota National Parts Locator now for over two months and have experienced many successes both finding and relieving inventory from Toyota dealers Australia Wide. The National Locator solution is extremely fast and easy to use saving the parts department both time and money by locating parts locally that would normally be backordered in Japan.

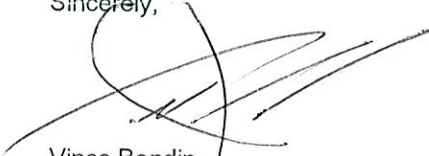
Since the Toyota National Parts Locator's inception Stewart Toyota Parts & Accessories have been receiving numerous phone calls from Toyota dealers Australia wide who have required parts that we have in stock. More recently Stewart Toyota have started receiving email based orders from customers simply providing a part number, purchase order number and shipping details, parts distribution has never been easier.

Slow moving and obsolete stock are now being moved more readily which previously would have been written off. This not only creates a major saving to the department but it also helps us by increasing profits which is instrumental for survival in today's market.

I fully endorse this product and have said so to other dealers informing them of the many benefits that it provides and how they can participate if they have not already begun doing so.

I commend the Reynolds & Reynolds E-Commerce department on this product and anticipate using this product for many years to come.

Sincerely,



Vince Bondin
Group Manager – Parts & Accessories
General Manager – Parts & Accessories