



Twice the Dealer - Twice the Service

Mr Noel Wiss
State Manager
Reynolds & Reynolds
Unit 1, 407 Great Eastern Highway
REDCLIFFE WA 6104

Dear Noel

It has been 6 months since you installed the ERA2 solution into McInerney Ford and I am writing to thank you and all of the Reynold's team for delivering to my business the best automotive solution in Australia today.

Your commitment, focus and passion to ensure the change over was seamless and trouble free was exceptional.

The equipment was set-up and installed without any of our staff needing to get involved. Training was comprehensive and I felt totally confident that my staff were fully trained in the use of the ERA2 system.

Finally, when the job was completed, when other suppliers would have moved onto the next sale, you were always there to answer additional questions and help improve my staff using this sensational system.

A true value added service. Well done!!

I would have no hesitation in speaking to any of your prospective clients and personally advising them of the benefits of the Reynolds company and its solutions.

Yours sincerely

A handwritten signature in blue ink that reads 'Denis McInerney'.

Denis McInerney
Dealer Principal

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